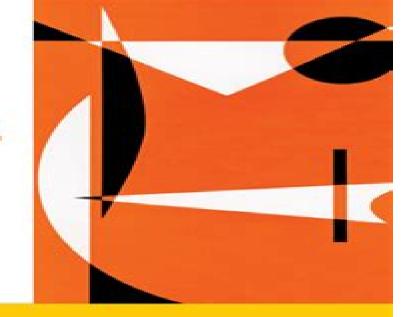
Customer Service Level 2 Lesson 1

TAMAR PARNELL



Objectives

1

Communicate in the workplace 2

Follow Occupational Health and Safety procedures 3

Work effectively in a business environment 4

Manage customer relationships 5

References

CUMPOSER SERVICE LEVEL !

Communicate in the workplace

Communication in the workplace is the exchange of information,

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SJ Ball

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